



P.O. Box 2764
Cartersville, Ga. 30120
770-975-0926
www.TrashtaxiofGA.Com

I want to thank you for your business and express appreciation for the time you have taken to change your trash service to Trash Taxi. We are a locally owned and operated company. That takes great pride in our business and strives to provide an exceptional level of service to all of our customers. Please take a moment to review the important information below, which allows us to better serve you.

Holiday Schedule: *New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas.* **If the holiday falls on your scheduled service day, your trash will be picked up on the following day. All remaining pick ups for that week will be one day late.**

Billing: Customers are billed quarterly. If you signed up for service in the middle of the Month, your first month will be pro-rated. The quarterly amount you have paid will be credited to your account for 3 full months, and the next billing cycle will reflect the exact quarterly amount you were quoted.

On-Line Payments: Please visit our website, www.TrashTaxiofGA.com, where you can make bill payment and find out important information about our company.

Garbage: **Please have your trash out the night before!** Our drivers get started very early in the morning. Not acceptable - tires, batteries, paints, oils, chemicals, Freon, hazardous waste.

Bulk Items: (i.e. sofas, chairs, washers, dryers) will be accepted on your service day; However this needs to be scheduled prior to the pick-up day. A special fee will be assessed.

If there are any questions or concerns, please contact us. Again thank you for your business!

Sincerely,
Customer Service
Trash Taxi
770-975-0926